

PCN TERMS AND CONDITIONS

LATE PAYMENTS

Failure to pay the parking charge within 28 days from the date of issue will result in your case being transferred into our recovery department where your vehicle licensing details will be requested from the DVLA and a formal demand sent to the vehicle owner.

If the payment is still not received within 14 days of this letter solicitors will be instructed and additional administrative and court costs may be incurred. The parking charge has been lawfully issued and the collection procedure will be processed in accordance with the Administration of Justice Act 1970.

APPEALS

If you wish to appeal against the parking charge notice you should submit your case in writing or email appeals@paypcn.net within 14 days from the date of issue.

All correspondence must include your name, address, PCN reference number and vehicle registration.

You must supply evidence as to why you were parked in violation of the parking terms and conditions as displayed on the contractual warning signs erected on the land.

All appeals are genuinely pursued and the decision to accept or reject an appeal is based on evidence supplied. It is important that you supply all the evidence to support the appeal.

TSP Car Park Management Ltd will not enter into multiple appeal processes.

All parking charge cases are placed on hold upon receipt of a written appeal.

Any driver appealing against the parking charge notice within 14 days from the date of issue will be given the opportunity to provide payment at the reduced amount in the event that their appeal is unsuccessful. You should be aware that any driver lodging an appeal later than the 14 days from the date of issue will be liable for the full amount in the event that their appeal is unsuccessful.

All appeals must be marked for the attention of the Appeals Co-ordinators and sent to the following address:-

TSP Car Park Management Ltd,
Suite 166,
Courthill House,
60 Water Lane,
Wilmslow,
Cheshire SK9 5AJ.

Please allow 14 working days for a response. If you are not satisfied with our decision then you have the right to appeal to the Independent Appeals Service (IAS).

TELEPHONE APPEAL ENQUIRIES

Due to legal procedures it is difficult for TSP Car Park Management Ltd to submit verbal evidence before the court, we therefore regret that we are unable to deal with telephone appeals with regard to the issue of the parking charge notice.

INFORMATION

PCN Enquiries

TSP Car Park Management Ltd adheres to regulations on the release of information from the driver and vehicle licensing agencies vehicle register.

JURISDICTION AND APPLICABLE LAW

These terms and our Parking Charge Notices (PCNs) are subject to the Laws of England and Wales. The English courts will have non-exclusive jurisdiction over any claim arising from, or related to, the issue and enforcement of Parking Charge Notices (PCNs).